



PARK REGION
Mutual Telephone Co.

**OTTER TAIL
TELCOM**

Park Region Telephone
PO Box 277
100 Main St.
Underwood, MN 56586
218-826-6161

Otter Tail Telcom
230 W Lincoln
Fergus Falls, MN 56537
218-998-2000

Valley Telephone
PO Box 277
Underwood, MN 56586
800-247-2706

▼
The Local Choice.
The Better Choice.
www.parkregion.com

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JUN 20 2012

FCC Mail Room

June 15, 2012

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: WC Docket No. 10-90

Dear Marlene,

Here is a copy of our company's certification.

On the Annual Reporting Requirements form attached, here is some additional information requested:

54.313(a)(2)- Outage reporting- our company has no outages to report.
54.313(a)(3)- Unfulfilled service requests- our company has no unfulfilled service requests.
54.313(a)(4)- Customer complaints per 1000 connections- our company has no customer complaints per 1000 connections.

Please feel free to contact me with any questions.

Sincerely,

Dave Bickett
General Manager/CEO
Park Region Telephone/Otter Tail Telcom/Valley Telephone
P O Box 277
Underwood MN 56586
Direct 218 826-8311
Fax 218 826-6298

Attachment

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Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Park Region Mutual Telephone Company	MN	361450

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date: 06/15/2012

Dave Bickett

[Printed Name of Corporate Officer]

GM/CEO

[Title of Corporate Officer]

Carrier's Name **Park Region Mutual Telephone Company**

Carrier's Address **P O Box 277, Underwood MN 56586**

Carrier's Telephone Number **(218) 826-6161**